

**WYOMING COLLECTION AGENCY BOARD**  
**Herschler Building, 3 West**  
**Banking Board Room**  
**Wednesday, November 9, 2016**  
**10:00 a.m.**

**Roll Call:**

**Minutes:** October 5, 2016

**Conversation with Attorney General Representatives:** None

**New Resident Manager Applications:** None

**New Applications:**

1. Car Contract Servicing, LLC  
RM: Jennifer Robinson
2. Focus Receivables Management, LLC, CAB-1074  
RM: Janine Thompson
3. L J Ross Associates, Inc., CAB-1071  
RM: Delana Albrecht
4. Midland Credit Management, Inc. - Costa Rica Branch, CAB-1033  
RM: Richard Kuskie
5. Midland Credit Management, Inc. - Phoenix, AZ Branch, CAB-1037  
RM: Shelly Flot
6. Midland Credit Management, Inc. - Plot 28P, Haryana India Branch, CAB-1034  
RM: Shelly Flot
7. Midland Credit Management, Inc. - Roanoke, VA Branch, CAB-1035  
RM: Shelly Flot
8. Midland Credit Management, Inc. - St Cloud, MN Branch, CAB-1036  
RM: Shelly Flot
9. Midland Credit Management, Inc. - Warren, MI Branch, CAB-1038  
RM: Shelly Flot
10. PRA Receivables Management, LLC, CAB-1073  
RM: William Winter
11. Regional Adjustment Bureau, Inc., CAB-1072  
RM: Elizabeth Batton
12. The Traf Group, Inc., CAB-1070  
RM: Kirk Rohde

**Renewal Applications:**

1.	Aargon Agency, Inc., CAB-528	Nesta	Romick
2.	Accelerated Receivables Solutions (A.R.S.), Inc., CAB-149	Robert	Clark
3.	American Recovery Services Incorporated, CAB-577	Sarah	N'Tula
4.	AscensionPoint Recovery Services, LLC, CAB-909	Merle	Smith
5.	AscensionPoint Recovery Services, LLC, CAB-522	Merle	Smith
6.	Associated Credit Services, Inc., CAB-947	Bradley	Chapman
7.	Brown and Joseph, Ltd., CAB-737	Troy	Decker

8.	BYL Collection Services, LLC, CAB-584	Robert	Mizel
9.	Client Services, Inc., CAB-919	Michael	Winter
10.	Coast Professional, Inc., CAB-593	Elizabeth	Batton
11.	Credit Management Services, Inc., CAB-565	Maria	Cowley
12.	FirstPoint Collection Resources, Inc., CAB-295	Troy	Decker
13.	Frost-Arnett Company, CAB-579	Sue	Davidson
14.	Gatestone & Co. International, Inc., CAB-074	Patricia	Kofakis
15.	Gateway One Lending & Finance, LLC, CAB-845	Rosalie	Sherlock
16.	Gateway One Lending & Finance, LLC, CAB-846	Rosalie	Sherlock
17.	Global Credit and Collection Corporation, CAB-419	Gerald	Russell
18.	Grand Vacations Services LLC, CAB-693	Scott	Cowley
19.	Jefferson Capital Systems, LLC, CAB-576	Marlene	Sullivan
20.	Merchants Association Collection Division, CAB-795	Destiny	Smith
21.	National Credit Systems, Inc., CAB-586	Troy	Decker
22.	Nations Recovery Center, Inc., CAB-117	James	Salisbury
23.	Northland Group, Inc., CAB-903	Dani	Hall
24.	Optio Solutions, LLC, CAB-465	Tracy	Wilson
25.	Phoenix Financial Services, LLC, CAB-841	John	Rogers
26.	*Praxis Financial Solutions, Inc., CAB-684	Scott	Cowley
27.	RCS Recovery Services, LLC, CAB-624	Troy	Decker
28.	Real Time Resolutions, Inc., CAB-636	Scott	Cowley
29.	Receivables Performance Management, LLC, CAB-274	Janine	Thompson
30.	SKO . Brenner . American, Inc., CAB-729	Cheryl	McVeigh
31.	SRA Associates, Inc., CAB-913	Sara	N'Tula
32.	SRA Associates, Inc., CAB-302	Sara	N'Tula
33.	Systems & Services Technologies, Inc., CAB-578	Robert	Knaus
34.	Tate & Kirlin Associates, Inc., CAB-288	Timothy	Kingston
35.	TRS Recovery Services, Inc., CAB-921	Cheryl	Brown
36.	Value Recovery Holding, Limited Liability Company, CAB-564	Shelly	Flot

\*Discuss Renewal Applications Separately

**Financial Statement:** October 2016

**Administrative Report:** October 2016

**Old Business:** None

**New Business:**

**1. Acknowledgement Items**

**a. Alias/Desk Name changes**

1. Americollect, Inc., CAB-745
2. Cavalrey Portfolio Services, LLC, CAB-254
3. Collection Technology, Inc., CAB-946
4. Complete Payment Recovery Services, Inc., CAB-111
5. Credico, Inc., CAB-015

6. Credit Control Services, Inc., CAB-176
7. Credit Management, LP, CAB-003
8. Express Recovery Services, Inc., CAB-114
9. Northland Group, Inc., Edina, MN, CAB-509
10. Northland Group, Inc., Louisville, KY Branch, CAB-930
11. Northland Group, Inc., Monticello, MN Branch, CAB-904
12. Northland Group, Inc., Thorofare, NY Branch, CAB-903
13. Northstar Location Services, LLC, CAB-316
14. Performant Recovery, Inc., CAB-066
15. Ray Klein, Inc., CAB-856
16. TRS Recovery Services, Inc., CAB-072

**b. Officer/Director Changes:**

1. Altus GTS, Inc., CAB-837
2. Convergent Healthcare Recoveries, Inc., CAB-851
3. Convergent Outsourcing, Inc., CAB-124
4. Credit Control, LLC, CAB-411
5. Enterprise Recovery Systems, Inc.-CAB-716, CAB-873 & CAB-872
6. Medical Data Systems, Inc., CAB-351
7. Reverse Mortgage Solutions, Inc., CAB-750
8. Specialized Loan Servicing, LLC, CAB-707
9. Vanderbilt Mortgage and Finance, Inc., CAB-991

**c. Change of Address:**

1. Borenstein & Associates, LLC, CAB-942
2. National Recoveries, Inc., CAB-1040 & REF-38510

**d. Voluntary Surrender of License:**

1. Enterprise Recovery Systems, Inc., Rochester, MN Branch, CAB-871, 872 873
2. Gatestone & Co. International, Inc.-Mexico Branch, CAB-854

**2. Name Change:**

- a. Enterprise Recovery Systems, Inc. to Alltran Education, Inc., CAB-716
- b. United Recovery Systems, LP to Alltran Financial, LP, CAB-543

**3. Notice of Change in Ownership:**

- a. Northland Group, Inc., CAB-509, 904, 903, & 930

**4. Request for Exemption:**

- a. Ad Astra Recovery Services, Inc.
- b. Portfolio Financial Servicing Company
- c. RentDebt Automated Collections, LLC

**5. Licenses to be reissued:**

- a. Central Credit Services LLC - St. Charles, MO Branch, CAB-1055

**6. License closures:** None

**7. Meeting schedule:**

- a. Board Meeting schedule for January, 2017 – July, 2017
- b. Schedule Hearing for NCB Management Services, Inc., CAB-106

**8. Procedures Manual Review & Update**

**Resident Manager Changes:**

1. Allied Interstate, LLC, CAB-1041 & 1064 – Thelton Skipper to Delana Albrecht

**Miscellaneous Correspondence:**

1. Carrington Mortgage Services, LLC, CAB-813 - Notice of Regulatory Disclosure

**New Bonds to be signed:**

1. Coast Professional, Inc.
2. Jefferson Capital Systems, LLC
3. MRS BPO, L.L.C.
4. Systems & Services Technologies, Inc.
5. The Traf Group, Inc.
6. Vital Recovery Services, LLC

**New Licenses to be signed:**

1. Focus Receivables Management, LLC, CAB-1074; RM: Janine Thompson
2. L J Ross Associates, Inc., CAB-1071; RM: Delana Albrecht
3. Midland Credit Management, Inc.-Costa Rica Branch, CAB-1033; RM: Richard Kuskie
4. Midland Credit Management, Inc.-Phoenix, AZ Branch, CAB-1037; RM: Shelly Flot
5. Midland Credit Management, Inc.-Haryana, India Branch, CAB-1034; RM: Shelly Flot
6. Midland Credit Management, Inc.-Roanoke, VA Branch, CAB-1035; RM: Shelly Flot
7. Midland Credit Management, Inc.-St Cloud, MN Branch, CAB-1036; RM: Shelly Flot
8. Midland Credit Management, Inc.-Warren, MI Branch, CAB-1038; RM: Shelly Flot
9. PRA Receivables Management, LLC, CAB-1073; RM: William Winter
10. Regional Adjustment Bureau, Inc., CAB-1072; RM: Elizabeth Batton
11. The Traf Group, Inc., CAB-1070; RM: Kirk Rohde

**Executive Session:**

1. Complaint #16-11

**Miscellaneous Board Signatures:**

October 2016, Minutes

New Licenses

Renewal Licenses

Reissued Licenses

Resident Manager Licenses

Bonds

Vouchers

**Adjournment**