

COLLECTION AGENCY BOARD MEETING
Herschler Building, 3 East
Resource Room 1
December 8, 2015, at 10:00 a.m.
MINUTES

Roll Call: The December 8, 2015, meeting of the Wyoming Collection Agency Board was called to order at 10:07 a.m. by Bradley Chapman. In attendance from the Board were Bradley Chapman, Bill Larson and Rocky Edmonds. In attendance representing the Division of Banking was Dawn Colarusso. In attendance representing the Attorney General's Office was Leo Caselli.

Preliminary Denial Hearing:

1. Vision Financial Corp., Docket No. CAB 2015-02 - Postponed

Minutes: Rocky Edmonds moved to approve the minutes of November 12, 2015. Bill Larson seconded, and the motion passed unanimously.

Conversation with Attorney General Representatives:

1. Innovate Loan Servicing Corporation, CAB-928, Preliminary Denial Hearing Dismissal – Bill Larson moved to approve Preliminary Denial Hearing Dismissal. Rocky Edmonds seconded, and the motion passed unanimously.

New Resident Manager Application: None

New Applications:

1. **Collections Acquisition Company, Inc.; RM: Billie Ruth Edwards**
No discussion from the public regarding the new application was made. Rocky Edmonds moved to approve the application for Collections Acquisition Company, Inc. The motion was seconded by Bill Larson. Bradley Chapman recused himself. The motion passed unanimously.
2. **Collections, Inc.; RM: Lola Pheasant**
No discussion from the public regarding the new application was made. Rocky Edmonds moved to approve the application for Collections, Inc. The motion was seconded by Bill Larson. The motion passed unanimously.
3. **Genpact Services, LLC-Andhra Pradesh, India Branch; RM: Clark Fuerstenberger**
4. **Genpact Services, LLC-Plot 22, Haryana, India Branch; RM: Debra Falk**
5. **Genpact Services, LLC-Genpact Towers, Phase 5, Haryana, India Branch; RM: Debra Falk**
6. **Genpact Services, LLC-Gachibowli, Hyderabad, India Branch; RM: Clark Fuerstenberger**
7. **Genpact Services, LLC-Tonk Road, Jaipur, Rajasthan, India Branch; RM: Delana Albrecht**

8. **Genpact Services, LLC- Malviya Nagar, Jaipur, Rajathan, India Branch; RM: Alfred Duran**
9. **Genpact Services, LLC–Sector 59, Noida, India Branch; RM: Ginger Fuerstenberger**
10. **Genpact Services, LLC-Cyberpark, Alabang, Muntinlupa City, Philippines Branch; RM: Debra Falk**
11. **Genpact Services, LLC–Northgate Cyberzone, Alabang, Muntinlupa City, Philippines Branch; RM: Debra Falk**
12. **Genpact Services, LLC-Filinvest Corporate City, Alabang, Muntinlupa City, Philippines Branch; RM: Debra Falk**
13. **Genpact Services, LLC–Northgate Cyberzone, Fininvest Corporate City, Muntinlupa City, Philippines Branch; RM: Delana Albrecht**
14. **Genpact Services, LLC–Guatemala City, Guatemala Branch; RM: Debra Falk**
 No discussion from the public regarding the new applications were made. Rocky Edmonds moved to blanket approve the new applications for Genpact Services, LLC. Bill Larson seconded, Bradley Chapman recused himself, and the motion passed unanimously.

15. **Innovate Loan Servicing Corporation, CAB-928; RM: Michelle Winter**
 No discussion from the public regarding the new application was made. Rocky Edmonds moved to approve the application for Innovate Loan Servicing Corporation. The motion was seconded by Bill Larson. The motion passed unanimously.

16. **Michael Andrews & Associates, LLC; RM: Maria Cowley**
 No discussion from the public regarding the new application was made. Bill Larson moved to approve the application for Michael Andrews & Associates, LLC. The motion was seconded by Rocky Edmonds. The motion passed unanimously.

17. **North Shore Agency, LLC; RM: Shelly Flot**
 No discussion from the public regarding the new application was made. Rocky Edmonds moved to approve the application for North Shore Agency, LLC. The motion was seconded by Bill Larson. The motion passed unanimously.

18. **Pacific Point Services, LLC; RM: Brian Hanify**
 No discussion from the public regarding the new application was made. Bill Larson moved to approve the application for Pacific Point Services, LLC. The motion was seconded by Rocky Edmonds. The motion passed unanimously.

19. **Penn Credit Corporation - Mt. Laurel, NJ Branch; RM: Patricia Kofakis**
20. **Penn Credit Corporation - State College, PA Branch; RM: Patricia Kofakis**
21. **Penn Credit Corporation - Phoenix, AZ Branch; RM: Patricia Kofakis**
 No discussion from the public regarding the new applications were made. Rocky Edmonds moved to blanket approve the new applications for Penn Credit Corporation. Bill Larson seconded, and the motion passed unanimously.

22. **Vanderbilt Mortgage and Finance, Inc. - Maryville, TN; RM: Sue Davidson**